



MAR/ART and COVID-19

A Picture of Europe

Report published by the ESHRE COVID-19 working group

Date: 18/05/2020

Version 1.9

Methodology

The aim of the survey was to have a picture of the impact of COVID-19 on the MAR/ART centres and treatments in Europe.

An 8-question survey was distributed among the ESHRE Committee of National Representatives (see list of CNR members in Annex 1). When data from more than 1 representative were received, replies were merged where feasible and if discrepant, more information was asked.

The current report summarizes data collected between 7 and 15 April 2020, and retrospective data related to the period of 7 to 15 April 2020.

This report will be regularly updated, with the most recent version published on the ESHRE website (www.eshre.eu/covid19wg). An overview of versions and modifications is included below.

Version	Publication date	Modifications
Version 1.1	20/04/2020	na
Version 1.2	20/04/2020	Correction of the data for Finland, Italy and Belgium
Version 1.3	21/04/2020	Correction for France, Macedonia, Slovenia and Georgia, addition of data for Montenegro and Greece
Version 1.4	23/04/2020	Correction for Switzerland, addition of data for Iceland and Serbia
Version 1.5	05/05/2020	Addition of data for Malta, Norway, Czech Republic
Version 1.6	06/05/2020	Addition of data for Slovakia and Latvia
Version 1.7	08/05/2020	Addition of data for Belarus
Version 1.8	13/05/2020	Addition of data for Bosnia, Luxemburg
Version 1.9	18/05/2020	Addition of data for Kazakhstan and Armenia

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Are MAR/ART centres currently performing MAR/ART treatments?

(Data collected between 7/04/2020 and 15/4/2020)



Further information:

- For Turkey, it was reported that very few centres are performing treatments.
- In Sweden, private centres provide treatments, public centres have continued with fertility preservation treatments only.
- In several countries, centres have stopped their activities, but treatments for fertility preservation are still performed (France, Belgium, Denmark, the Netherlands, Italy, Slovenia, UK, Lithuania)
- In Norway, public centres discontinued treatments due to redistribution of health care providers. All private clinics have continued treatments the entire period

Which treatments are currently provided?

The table below represents the information for each country individually. For each of the different treatments, they were asked to indicate whether a treatment was:

- Not allowed by national Law/Regulations (not allowed)
- Technique discontinued during COVID-19 (discontinued)
- Technique performed at present (performed)

Country:	Ovulation induction	IUI	IVF	ICSI	Donor IUI	Donor sperm IVF/ICSI	Oocyte donation	Sperm cryopreservation	Oocyte cryopreservation	Embryo cryopreservation	FER (frozen embryo replacement)	FOR (frozen oocyte replacement)	PGT-A	PGT-M	Surrogacy	Ovarian tissue cryopreservation	Surgical sperm retrieval	Testicular tissue cryopreservation	Social freezing
Austria	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Azerbaijan	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Belarus	Discontinued	Discontinued	Performed	Performed	Discontinued	Performed	Discontinued	Performed	Performed	Performed	Performed		Discontinued	Discontinued	Discontinued		Performed		Discontinued
Belgium	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Performed	Discontinued
Bulgaria	Performed	Performed	Performed	Performed	Performed	Performed	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Discontinued	Discontinued	Discontinued	Discontinued
	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Not allowed	Not allowed	Performed	Not allowed	Not allowed
Croatia	Discontinued	Discontinued	Discontinued	Discontinued						Discontinued	Discontinued	Discontinued			Not allowed		Discontinued	Discontinued	Discontinued
Cyprus	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Czech Republic	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued
Denmark	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued
Finland¹	Performed	Performed	Performed	Performed	Performed	Performed	Discontinued	Performed	Performed	Performed	Performed		Performed	Performed	Not allowed				Performed
	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Discontinued	Discontinued	Discontinued	Discontinued
France	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed for FP	Performed for FP	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed for FP	Discontinued	Discontinued	Discontinued
Georgia	Performed		Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Performed
	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Germany	Performed	Performed	Performed	Performed	Performed	Performed	Not allowed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Not allowed	Performed	Performed	Performed	Performed
Hungary	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued		Discontinued		Discontinued			Not allowed		Not allowed				Not allowed
Ireland	No centres are performing MAR/ART																		
Italy	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed for FP	Performed for FP	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Performed for FP	Discontinued	Discontinued	Discontinued
Latvia	No centres are performing MAR/ART																		
Lithuania	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Discontinued	Discontinued	Not allowed	Discontinued	Not allowed	Performed	Discontinued	Performed	Not allowed
Macedonia	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Not allowed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Malta	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Not allowed	Not allowed	Discontinued	Discontinued	Discontinued	Not allowed
Montenegro	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Performed	Discontinued	Discontinued	Discontinued
Netherlands	No centres are performing MAR/ART																		
Poland	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Discontinued	Discontinued	Discontinued	Not allowed
	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed			Not allowed		Performed	Performed	Performed
Portugal	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued
Romania	No centres are performing MAR/ART																		
Russian Federation	Performed	Discontinued	Performed	Performed	Discontinued	Performed	Performed	Performed	Performed	Performed	Discontinued	Performed	Performed	Performed	Discontinued	Performed	Performed	Performed	Discontinued
	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Discontinued

¹ Second respondent replied that answers are only related to treatments in the public sector.

Country:	Ovulation induction	IUI	IVF	ICSI	Donor IUI	Donor sperm IVF/ICSI	Oocyte donation	Sperm cryopreservation	Oocyte cryopreservation	Embryo cryopreservation	FER (frozen embryo replacement)	FOR (frozen oocyte replacement)	PGT-A	PGT-M	Surrogacy	Ovarian tissue cryopreservation	Surgical sperm retrieval	Testicular tissue cryopreservation	Social freezing
Serbia	Discontinued	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Performed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Performed	Performed	Not allowed
Slovakia	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Not allowed	Performed	Performed		Performed
Slovenia	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed for FP	Performed for FP	Performed for FP	Discontinued	Discontinued	Discontinued Not allowed	Discontinued	Not allowed	Discontinued	Discontinued	Discontinued	Not allowed
Spain	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Discontinued	Discontinued	Discontinued	Discontinued
Sweden	Discontinued	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Performed	Performed	Performed	Performed	Discontinued	Not allowed	Discontinued	Not allowed		Performed	Performed	Performed
	Discontinued	Discontinued	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Performed	Discontinued	Discontinued	Not allowed	Performed	Not allowed	Discontinued	Performed	Discontinued	Discontinued
Switzerland	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Not allowed	Performed	Performed	Discontinued	Discontinued	Discontinued	Performed	Performed	Not allowed	Performed	Discontinued	Discontinued	Discontinued
	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Performed	Performed	Performed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Performed	Not allowed	Performed	Not allowed
Turkey	No centres are performing MAR/ART																		
Ukraine																			
UK	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Performed	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Discontinued	Performed	Discontinued	Discontinued	Discontinued

Cessation of MAR/ART treatments

Country:	Was the cessation of MAR/ART treatments forced or voluntary?	Based on what recommendations was this implemented?	When were treatments discontinued? (please explain)
Armenia	Forced by authorities (national or local)		April 2020
Austria	Recommended by authorities (national or local)	ESHRE guidelines	All three Austrian societies send recommendations relying on ESHRE guidelines on 16.3.20
Azerbaijan	Voluntary	Eshre	
Belgium	Recommended by authorities (national or local)	Decision Belgian Society for Reproductive Medicine and College of Physicians in Reproductive Medicine	The ART treatment stop was announced already on 14 March. Started cycles were continued, but in most centres all embryos were frozen. The only activity continued in a few centres is oncofertility preservation (ovarian tissue freezing and/or oocyte vitrification or embryo vitrification)
Belarus	Voluntary	There were no specific recommendations for IVF centers. There were recommendations of the Ministry of Health on the implementation of measures for the prevention of infections COVID-19	Since April
Bosnia			25 March 2020
Bulgaria	Recommended by authorities (national or local)	National guidelines for medical activity during respiratory infections epidemics and on an order issued by the Minister of Health discontinuing: pregnancy consultations, prophylactic exams, planned (non-emergency) surgery and organ transplantation. However, for MAR it was recommended that all started procedures be finished and new ones started only if cannot be postponed (e.g. diminished ovarian reserve, endometriosis etc.)	14.03.2020 with the announcement of the state of emergency
	Voluntary	-	in COVID 19 PCR positive
Croatia	Recommended by authorities (national or local)	National ART commission Croatian Society for Reproductive Medicine at the beginning of pandemic, afterwards it was recommended by Ministry of Health	Treatments were discontinued following a decision by the Ministry of Health on March 18th 2020 March, 13 the Croatian Society for RM recommended stopping recruiting for MAR, finishing all the procedures and freezing all the embryos
	Forced by authorities (national or local)	ESHRE and ASRM recommendations	No initiation of treatment was done after 14/3/2020. However, all treatments that were initiated before that were completed. All embryos were frozen. No fresh ET was performed.
Czech Republic	Recommended by authorities (national or local)	National ART committee	mid March 2020 - with the epidemiologic special situation in CZ
Denmark	Recommended by authorities (national or local)	National board of health in DK	12. march 2020
Finland	Recommended by authorities (national or local)	Based to recommendations of Finnish authority FIMEA. They based their recommendations of ESHRE. ESHRE and ASRM	24.3.2020 Finnish authorities recommended not to start new treatments, but finalise on going ones and preferably freeze embryos. Many clinics had already started to finalise treatments based to Eshre before Fimea recommendation. Nearly all clinics have stopped treatments, some clinics may go on with some treatments. Table 4 is based to treatments possibly given at the moment. rds Treatment were discontinued so that the last OPUs were performed week 14 (30.3 -3.4.2020) and all embryos were freezed in all public health clinics. IMPORTANT: ALL THIS CONCERNS ONLY THE PUBLIC HEALTH CARE CLINICS. AS REGARDS PRIVATE CLINICS, IT IS POSSIBLE THAT SOME OF THEM ARE CONTINUING MAR TREATMENTS, PROBABLY MOST OF THEM FREEZING EMBRYOS?

Country:	Was the cessation of MAR/ART treatments forced or voluntary?	Based on what recommendations was this implemented?	When were treatments discontinued? (please explain)
France	Recommended by authorities (national or local)	Recommendation of the national authority Agence de la BioMédecine	13.03.2020
Georgia	Voluntary	patient safety	From 30/03/20
	Recommended by authorities (national or local)	ASRM, ESHRE, national Society recommendation	After finishing all started cycles. Around the beginning of April.
Germany	Recommended by authorities (national or local)	ESHRE	
	Voluntary	all 16 areas in Germany have different recommendations	Since the beginning of April some centres closed
Greece	Voluntary	National Authority endorsed the ESHRE Recommendations, but no mandatory lock down	Most public/university hospitals have stopped activities, some private centres continue for specific patients
Hungary	Recommended by authorities (national or local)	Guidelines of international societies	Since the last week of March
Iceland	Forced by authorities	National board of health / Ministry of health,	From March 23rd new cycles suspended no ET, only ongoing hormone treatments continued ending with embryo vitrification, last OPU April 1st
Ireland	Voluntary	ESHRE	16/03/20 Current cycles were completed with freeze all
Italy	Recommended by authorities (national or local)	NHS (ITALIAN ART REGISTRY AND CENTER FOR TRANSPLANTION (CNT)	PROGRESSIVELY STARTING FROM THE BEGINNING OF MARCH BUT IN A DIFFERENT FASHION AMONG DIFFERENT CENTRES
Kazakhstan	Forced by authorities (national or local)	Kazakhstan Association of Reproductive Medici	10 March
Latvia	Forced by authorities (national or local)	Government issued an order to stop the provision of all medical services (with some exceptions) to reduce the risk of infection with COVID-19 between doctors and patients.	Treatments were discontinued on the 27th of March.
Lithuania	Recommended by authorities (national or local)	Lithuanian Association of Obstetricians and Gynaecologists (LAOG) recommendations. These recommendations are based on ASRM, ESHRE, other countries specialists' recommendations and laws of national regulations during COVID-19 pandemic.	1. New treatment cycles, including ovulation induction, intrauterine insemination (IUI), in vitro fertilization (IVF/ICSI) including oocyte retrieval and fresh embryo transfer, frozen embryo transfers, donor egg/sperm cycles are suspended. Exceptions could be only on individual cases with the multidisciplinary Concilium agreement. 2. Elective surgeries and non-urgent diagnostic procedures, consultations are suspended. 3. In cases of urgent fertility preservation in oncology patients and patients with rare diseases, the cryopreservation of gametes, embryos or tissue could be still performed in qualified and for COVID-19 infection prepared clinics. Every individual situation is considered on the multidisciplinary Concilium. These regulations are valid from the 16th March.
Luxemburg	Voluntary	BSRM and ESHRE	Last pick-up on march 23 (freeze-all for all embryos) Last embryo transfer on march 12
Malta	Forced by authorities (national or local)	Superintendence of Public Health, under the Ministry of Health for Malta	New treatment was suspended from March 12 and the last egg collection involving women already undergoing IVF was carried out on April 1 at the ART Clinic.
Macedonia	Voluntary	Covid	Two weeks ago - Agreement if 4 biggest hospitals
Montenegro	Recommended by authorities (national or local)	Ministry of Health, ESHRE /ASRM recommendation	First case of Covid-19 infection was 17th March, we finished all started treatment with cryopreservation of embryos, ending with treatments beginning April
Netherlands	Recommended by authorities (national or local)	advice from Dutch association of Obstetrics and Gynaecology (NVOG). Only fertility preservation of oncology patients is being allowed (ovary, oocyte, embryo, sperm cryopreservation). No regular MAR is being performed.	Depends on the location, in the week from 6-13 March
	Voluntary	ESHRE/ICMART/national	'Smart' lockup since third week of March

Country:	Was the cessation of MAR/ART treatments forced or voluntary?	Based on what recommendations was this implemented?	When were treatments discontinued? (please explain)
Norway	Recommended by authorities (national or local)	Public clinics discontinued treatments for 3 to 4 weeks due to redistribution of health care providers. All private clinics have continued treatments the entire periode-	For public clinics discontinued treatments 23 th of March untill 20 th of April All private clinics have continued treatments the entire periode-
Poland	Recommended by authorities (national or local)	Polish Society of Reproductive Medicine and Embryology (PTMRIE), Fertility and Sterility Special Interest Group of the Polish Society of Gynaecologists and Obstetricians (SPiN PTGiP), ESHRE	15.03.2020 - Polish recommendations were published by PTMRIE and SPiN PTGiP
Portugal	Recommended by authorities (national or local)	Necessity of social distance, paucity of information of the impact of the virus on the embryo, foetus, the gestation National authorities (SPMR, CNPMA), ESHRE, SEF.	Between March 10th-20th. The Portuguese Society for Reproductive Medicine made a statement in March 16th recommending the suspension of all treatments, but some centres already had suspended, and others were just finishing ongoing treatments. The treatments were discontinued between 10-20th March. First voluntary but then with the support of recommendation of national authorities. The treatments that still continue in some centers are mostly fertility preservation for oncology patients.
Romania	Forced by authorities (national or local)	National recommendations from the Competent Authority (CA) regulating MAR activities in Romania (National Transplant Agency)	The CA issued national regulations on March 20, 2020. But many clinics decided to provide care only for "in-cycle" patients and defer ETs even before the emergence of these national regulations, based upon good practice recommendations from international societies in the field (ESHRE, ASMR)
Russian Federation	Recommended by authorities (national or local)	National Association	All not urgent procedures not allowed in Russia from 03.31.2020 ART cycles with embryo transfer isn't urgent procedure.
	Forced by authorities (national or local)	Resolution of the Country's Chief Sanitary Physician of 05.02.2020, № 5; Order of the Ministry of Health of the Russian Federation № 198-n, 19.03.2020; Resolution of the Government of the Russian Federation of 03 April 2020, № 432	19.03.2020
Serbia	Recommended by authorities (national or local)	National MAR Committee recommend cessation based on unknown but possible side effects of Corona Virus Disease	During the 1st half of March 2020, gradually, after official recommendation was announced. Public centres stopped work immediately, but most of private centres still perform oocyte puncture/IVF/embryo freezing, and natural cycle IVF mostly.
Slovakia	Forced by authorities (national or local)	Stage of emergency in the country	middle of March 2020
Slovenia	Recommended by authorities (national or local)	ASRM and ESHRE recommendations	treatment was discontinued from 12.3.2020, when epidemic was declared in Slovenia. Since that time only fertility preservation is being performed.
Spain	Forced by authorities (national or local)	Spanish Society of Fertility (SEF) and government	From March 14, we have been recommended cancelation of all cycles and treatments according to the Spanish alarm state law starting April 1st.
Sweden	Voluntary	ESHRE, ASRM, HFEA, RCOG, Br. Fert Soc,	March 16 and 24 Swedish fertility group Swedish OB Gyn Society Has published recommendations. Not to treat risk groups. Some public clinics has discontinued because of priority of care fore Covid 19 patients.
	Recommended by authorities (national or local)	All visits except emergency cases should be avoided to prevent virus transmission	No fresh or frozen embryo transfers are done for the moment. All GQE are cryopreserved

Country:	Was the cessation of MAR/ART treatments forced or voluntary?	Based on what recommendations was this implemented?	When were treatments discontinued? (please explain)
Switzerland	Recommended by authorities (national or local)	national society	All started treatments with hormones were continued until the end just for ICSI/IVF without fresh transfer. Non-urgent medical activity had to be cancelled or postponed - decision taken by the federal Council 16.03.2020
	Forced by authorities (national or local)	federal Council	
Turkey	Forced by authorities (national or local)	All new cycle starts were suspended	March 17, 2020
Ukraine	Voluntary	ESHRE "Assisted reproduction and COVID-19"	There is no official ban on ART. Most clinics do not start fresh cycles and try to avoid transfers of vitrified embryos and postpone treatment. Planned operations are prohibited by decree of the Ministry of Health.
UK	Recommended by authorities (national or local)	ESHRE/ BFS/ HFEA HFEA, and joint guidance from professional societies BFS and ACRS	No ET from 16th March. Last egg collection 30th March. Only emergency/ oncology egg freezing and sperm freezing continuing. No fresh cycles started from 18th March 2020 and all in treatment cycles concluded latest by 15th April 2020.

Do clinics continue provide online support for patients

Country:	Do clinics continue provide online support for patients, and how?	
Austria	Yes	First contact via Video meeting, answering patients questions
Azerbaijan		
Belarus	Yes	
Belgium	Yes	Information on websites, consultation by phone, contact centres still active
Bulgaria	Yes	Consultations be phone, Viber, E-mail, Skype. Online prescriptions accepted in pharmacies.
Croatia	Yes	Some private clinics
Cyprus	Yes	Website, Online consultations,
Czech Republic	Yes	
Denmark	Yes	Telephone outpatient clinics
Finland	Yes	Online digital appointments, support, planning of treatments to start then when possible again. We are in touch with patients and they can let a phone request. We also still provide controls for the patients needing these, for ex endometriosis
France	Yes	All the French centres (public or private clinic) perform telemedicine
Georgia	Yes	
Germany	Yes	only video counselling will be reimbursed
Hungary	Yes	
Iceland	Yes	Email and telephone, answering patients
Ireland	Yes	
Italy	Yes	IN SOME CLINICS THE SERVICE IS PROVIDE
Latvia	Yes	
Lithuania	Yes	Fertility centre specialists (doctors, nurses, embryologists, psychologists) communicate via email, telephone, Facebook and other virtual forms.
Luxemburg	Yes	Online information on the website of our hospital. During the lockdown patients had the possibility to get in contact with the secretary and with our fertility nurse
Macedonia	Yes	Share information and psychological support
Malta	No	Psychological support is provided through telephone and also in the public and private clinics
Montenegro	Yes	clinics still work on basic level- communication with patients through phone and mail
Netherlands	Yes	video consult plus information on website Intakes, information provision, etc
Norway	Yes	
Poland	Yes	
Poland	Yes	e-consultation
Portugal	Yes	Teleconsultation, e-mail
Romania	Yes	IVF nurses/coordinators are in close contact with patients online; some clinics started using telemedicine for initial fertility consultations and for patient's follow-up
Russian Federation	Yes	
Serbia	No	Mostly because of technical reasons - lack of IT support, since this is not a common clinical practice
Slovakia	Yes	
Slovenia	Yes	E-mail and telephone consultations.
Spain	Yes	
Sweden	Yes	Patient history taken online by some clinics. Instead of visits lots of issues can be solved by phone
Switzerland	Yes	Telephone conference or they can come if problems occur during pregnancy - Physicians perform distance consultations (telephone, video)
Turkey	Yes	Tele-counselling without charge
Ukraine	Yes	Most clinics provide on-line counselling
UK	Yes	Online or telephone support

Annex 1. List of Members of the Committee of National Representatives

Country	National Representatives
Austria	Wolfgang Biasio Kazem Nouri
Belgium	Greta Verheyen Christine Wyns
Bulgaria	Georgi Nikolov Petya Andreeva
Croatia	Patrik Stanic Dinka Pavicic Baldani
Cyprus	Christiana Antoniadou Sozos J. Fasouliotis
Czech Republic	Alice Malenovska
Denmark	Marie Louise Groendahl Ursula Bentin-Ley
Finland	Sirpa Makinen Laure Morin - Papunen
France	Pierre Boyer Catherine Rongieres
Georgia	Lia Chkonia Tamar Barbakadze
Germany	Verena Nordhoff Markus S. Kupka
Greece	Michael Pelekanos Peter Drakakis
Hungary	Matyas Szabolcs Péter Kovács
Ireland	Mary Wingfield
Italy	Lucia De Santis Gianluca Gennarelli
Lithuania	Ieva Masliukaite Raminta Baušytė
Macedonia	Zoranco Petanovski Valentina Sotiroska
Malta	Dr Jean Calleja-Agius
Montenegro	Andrijana Markovic Tatjana Motrenko Simic
Norway	Gareth Greggains Øyvind Nytun
Poland	Anna Janicka Robert Spaczynski
Portugal	Ana Luisa M.S.Teixeira De Sousa Ramos Isabel Doria Reis
Romania	Monica Marina Dascalescu Corina Manolea
Russia	Tatyana Kodyleva Sergei Nikitin
Serbia	Lela Surlan Nebojsa Radunovic
Slovenia	Martin Stimpfel Milan Reljic
Spain	Francisco Dominguez Joaquin Llacer
Sweden	Kjell Wanggren
Switzerland	Oliver Sterthaus Isabelle Marie Streuli
The Netherlands	Susana M. Chuva de Sousa Lopes Jesper M.J. Smeenk
Turkey	Lale Karakoc Sokmensuer Yarali Hakan
Ukraine	Mykola Gryshchenko
United Kingdom	Virginia Bolton Andrew Horne