



# Organization Leuven University Fertility Center

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### Fertility team

- Who are we?
- What do we do?
- How are we organized?
- Challenges?







### Who are we?







### Leuven University Fertility Center

- Doctors: gynecology, andrology, genetics, urology....
- Fertility team: midwives and secretaries
- Lab: embryologists and lab technicians
- Fertility counselors







- 1 FTE nurse co-ordinator
- 10 FTE midwives (14)
- 2 FTE administrative staff (3)
- 1 FTE study nurse
- 1 FTE logistic worker
- 1 VTE campus peripheral hospital







### What do we do?







### Consultation

- Assisted reproduction
- Endometriosis
- Recurrent miscarriage







### **Fertility treatments**

- Co-ordination daily practice
- Ultrasound
- Central contact for patients







## How are we organized?







- 1. Consultation
- 2. Fertility unit
  - Midwives
  - Secretaries







#### 1. Consultation

- New patients
  - History: starting electronic file LUFC
  - Discussion with supervising doctor
  - Plan investigations







- After investigations
  - Final discussion
  - Treatment proposal

- After treatment
  - Evaluation previous cycle
  - Discussion next treatment







### Organization consultation

- several gynecologists with 1 midwife
  - plan investigations
  - Co-ordination consultation

- 1 gynecologist with several midwives
  - Consultation







### 2. Fertility unit (ART)

- Controlled ovarian stimulation
- IVF/ICSI
- Third party reproduction







#### Role of the midwife

- Intake first treatment
- Monitoring stimulated cycles
  - Blood/ultrasound
- Assistance oocyte aspiration, embryotransfer, H.I.U.I
- Contact person for patients







- Telephone (medical questions)
- Emotional support
- Staff meeting
- Administration







### Daily organization







#### Midwife 1 en 2

- -8.00 10.30: ultrasounds
- 10.30 -11.30: check results in electronic file
- 11.30: discussion ovarian stimulation with gynecologist







- 02.00: inform patients treatment
- 03.00: 2<sup>nd</sup> discussion ovarian stimulation with gynecologist
- -03.30 05.00
  - Inform patients
  - Plan activities







- -8.00: blood + administration
- **11.30 ....** 
  - Contact patient (result treatment)
    - Fertilization rate + plan embryotransfer
    - Pregnancy: appointments
    - Not Pregnant : proposal next treatment







- -02.00 05.00: Patient Education
  - Inform patients about treatment
  - Explanation agreements
  - Teaching self injection
  - Plan treatment
  - Emotional support







- 08.00 - 02.30: oocyte aspiration

- From 03.00: telephone, intake







- Embryotransfers / H.I.U.I. (ultrasound)

– Administration / telephone







- Day co-ordination
  - H.I.U.I / IVF/ ET
  - Pre / post surgical care of the patients
- Patient information







#### **Additional duties**

- Telephone
- Co-ordination staff meeting
- Pregnancy evolution (Belrap)
- TESE/ Electro stimulation
- PGD







- Mentor (students and new personnel)
- Internal auditor (ISO)
- Egg, embryo reception and donation
- Support PhD projects







#### **Trial assistant**

- Support ongoing studies
- Inclusion and follow up patients
- Link to midwives, lab and gynecologists
- Link ethical commission







#### Clinical administrative workers









#### Role of the secretaries

- Reception
  - Registration patients
  - Attestations, prescriptions,...
- Telephone ++++
  - Appointments,...
  - Fertility treatments
  - Questions patients, doctors,...







- E-mail +++
  - Answer e-mail
  - Check incoming mail
- Document management LUFC
  - Updating contracts, medication schemes
- Agenda LUFC







#### Co-ordination

- Interpreters
- Embryo donation program
- Management consultation lists
- Administrative problems of patients
- Contacts external centers
- Patient information: website, brochure







### **Challenges!!**

- Secretaries and midwives are working together!!
- Define limits between both groups
  - Patient information
    - Telephone
    - E-mail
  - Start treatment
  - Administration consultation







### Tools to help us

- Quality handbook
  - Procedures
  - Instructions and checklists
  - Jobdescription
  - Jobtraining







- Communication
  - Team site: share point
  - Meeting on fixed moments
    - Giving information
    - Discussions
    - Making clear directives







### Thank you for your attention!



